IN THE UNITED STATES PATENT AND TRADEMARK OFFICE Group Art Unit: 2645

Examiner: Gauthier, Gerald

April 1, 2003

Official

Confirmation No.

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Serial No.

09/164,807

Filed:

10/01/1998

Inventor's: Title:

William D. Castagna

METHOD FOR CUSTOMIZING INFORMATION FOR

INTERACTING WITH A VOICE MAIL SYSTEM

Attorney File No.:

33318/WWM/D2

Box Non-Fee Amendment Assistant Commissioner for Patents Washington, D.C. 20231

FIRST AMENDMENT AFTER RCE

Dear Sir,

This is responsive to the Advisory Action continuing the final rejection dated January 2, 2003, rejecting all claims.

If an extension of time is required, please consider this a request therefore. If any additional fees are required, charge Deposit Account No. 19-3790.

This AMENDMENT is submitted in the newly proposed format, to become mandated in July of this year. Please advise if the format is not in keeping with the proposed new requirements. "Original" claims are not reproduced and it is asserted that they be continued as originally filed without any changes.